

2017 Conference Faculty

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System Director, Telecare Services
Essentia Health, Duluth, MN

Carol Cline, Founder & President
Carol Cline Consulting, Tarpon Springs, FL

Melissa Davis, Director of Operations–TeleHealth
Solutions, Levine Cancer Institute–Access Center
Carolinas HealthCare System, Charlotte, NC

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Tom Falkowski, Director, Patient Access Strategies
Allina Contact Center, Allina Health, Minneapolis, MN

Brian Gibson, Director, Ambulatory Call Centers
University Health System, San Antonio, TX

Justin Hale, Master Trainer & Speaker
VitalSmarts®, Provo, UT

Fran Horner, Managing Partner
Singola Consulting, Chicago, IL

Kathy Hutchens, Vice President of Business
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Sharp Rees-Stealy Medical Centers, San Diego, CA

Sheri Johnson, Director of Patient Access Services
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Kim Athmann King, President and CEO
Strategy Advantage, Manhattan Beach, CA

Marci Lawing, RN, Director of Nursing
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Lieber & Associates, Chicago, IL

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Henry Ford Health System, Detroit, MI

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